

Typical Pain Points in Postal / Retail

Delivery, registration, and confirmation rely on paper — inefficient and easy to lose



Delivery Confirmation Relies on Paper

Couriers carry paper delivery slips; customer signatures must be returned to the branch for archiving — easy to lose.



Slow Member Registration

Retail stores require customers to fill in paper forms for membership — slow data entry.



Cumbersome Payment Confirmation

Large payments and installments require customer signature confirmation — paper process takes time.

Hanvon Signpad Postal / Retail Solution

Electronic signatures replace paper — real-time data return improves operational efficiency

1

Signature Device Connects to Terminal

The signature pad connects via USB to courier PDAs, POS systems, or store terminals.

2

Customer Signs on the Pad

Customer completes original handwriting signature on the pad, displayed synchronously for confirmation.

3

Signature & Document Synthesis

Original handwriting signature and electronic document are synthesized into a tamper-proof document, encrypted for storage.

4

Real-Time Return & Archiving

Signature data is returned in real time to the backend system, supporting fast search and retrieval.

Recommended Products

Choose the right signature terminal based on your scenario



ESP500

5.0" Electronic Signature Pad

5-inch color LCD with battery-free pen — ideal for bank and telecom counters.

- 5.0"
- 800×480
- 1024 levels

[VIEW DETAILS →](#)



ESP560

5.6" Electronic Signature Pad

5.6-inch color LCD, compact design for space-limited counters.

- 5.6"
- 640×480
- 1024 levels

[VIEW DETAILS →](#)



ESP400M

3.95" Embedded Signature Module

Enclosure-free modular design, engineered for embedding — ultra-slim at 6.95mm.

- 3.95"
- Embedded
- 1024 levels

[VIEW DETAILS →](#)

Frequently Asked Questions

What postal / retail customers care about most

Can signature data be returned in real time? ▲

Yes. Signature data can be returned to the backend in real time via the business system, supporting fast search and retrieval.

Is the device suitable for outdoor use? ▼

Can it be embedded into existing PDAs or POS devices? ▼

Does the signature have legal validity? ▼



Ready to upgrade your postal / retail signing experience?

Get the complete postal / retail solution document or schedule a product demo. Our team will provide professional support.

Get Solution Document

Request a Simple

Hanvon

Hanvon Technology Co., Ltd. is a prominent technology company specializing in signature pads and pen displays, primarily focused on providing customized paperless workflow solutions. The company’s mission is to empower businesses with innovative digital signature technologies that enhance efficiency and foster growth.

Products

ESP370U Signature Pad

ESP400M Signature Module

ESP500 Signature Pad

ESP500M Signature Module

Esign500C Signature Pad

Products

ESP560 Signature Pad

ESP700 Signature Module

ESP1020E Pen Display

ESP1331 Pen Display

ST1311 Pen Display Module

Solutions

Paperless Bank Solution

Enterprise Office Solution

Healthcare Signing Solution

Postal Retail Solution

Securities Insurance Solution

Telecom Signing Solution

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Work Time

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Closed on Weekends