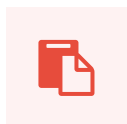


# Telecom Service Hall Signing Solution

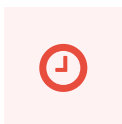
## Typical Pain Points at Telecom Service Halls

High transaction volume, frequent signatures, paper document pile-up



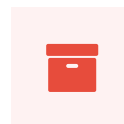
### Frequent Signatures for Service Acceptance

Activation, transfer, SIM replacement, and plan changes all require customer signatures — large document volume.



### Counter Efficiency Needs Improvement

Printing, signing, scanning, and binding add many steps. Peak-hour queues are long.



### Difficult Document Storage and Retrieval

Paper documents take up warehouse space. Post-event queries and audit retrieval are inefficient.

## Hanvon Signpad Telecom Service Hall Solution

Electronic signatures embedded in business systems, improving counter efficiency and customer experience

1

### Business System Calls Signature Control

The service hall acceptance system calls the signature control via SDK, quickly integrating e-signature capability.

2

### Customer Signs on the Pad

Customer completes original handwriting signature on the LCD pad, displayed synchronously for confirmation.

3

### Signature & Acceptance Form Synthesis

Original handwriting signature and electronic acceptance form are synthesized into a tamper-proof document, encrypted for transmission.

4

### Automatic Return & Archiving

Electronic documents are automatically returned to the business system, supporting fast search and retrieval.

# Recommended Products

Choose the right model based on service hall transaction volume and counter space



**ESP700**  
7.0" Electronic Signature Pad

7-inch color LCD displays business info or ads while signing.

7.0"

800×480

Ad Push

VIEW DETAILS →



**ESP1020E**  
10.1" Large-Screen Signature Pad

10.1-inch large screen, works as second monitor, hardware PKI keys.

10.1"

1280×800

2nd Monitor

VIEW DETAILS →



**ESP1331**  
13.3" Pen Display · Replaces Office Monitor

13.3-inch IPS Full HD screen, replaces office monitor, supports signing, annotation, drawing.

13.3"

1920×1080

4096 levels

VIEW DETAILS →

# Frequently Asked Questions

What telecom customers care about most

Can it integrate with our existing service hall system? ▲

Yes. The free SDK can be embedded into your existing system — no need to modify the core system, with low development cost.

How stable is the device during peak hours? ▼

Does the signature have legal validity? ▼

Which operating systems are supported? ▼

Can it be deployed in batches?



# Ready to upgrade your telecom service hall signing experience?

Get the complete telecom service hall solution document or schedule a product demo. Our team will provide professional support.

Get Solution Document

Request a Simple

## Hanvon

Hanvon Technology Co., Ltd. is a prominent technology company specializing in signature pads and pen displays, primarily focused on providing customized paperless workflow solutions. The company’s mission is to empower businesses with innovative digital signature technologies that enhance efficiency and foster growth.

### Products

- ESP370U Signature Pad
- ESP400M Signature Module
- ESP500 Signature Pad
- ESP500M Signature Module
- Esign500C Signature Pad

### Products

- ESP560 Signature Pad
- ESP700 Signature Module
- ESP1020E Pen Display
- ESP1331 Pen Display
- ST1311 Pen Display Module

### Solutions

- Paperless Bank Solution
- Enterprise Office Solution
- Healthcare Signing Solution
- Postal Retail Solution
- Securities Insurance Solution
- Telecom Signing Solution

### Contact

- carol@hanwang.com.cn
- (+8610) 8278 6617
- Contact Us
- Work Time**
- Mon - Fri: 9:00 - 18:00 | Closed on Weekends